

MAINTENANCE SOP | CSAUNA

Sauna Maintenance Calendar and Cleaning SOP for Dealers

Sauna maintenance calendar and cleaning SOP for sauna dealers, showroom teams, hotels, spas, gyms, resorts, and after-sales staff managing wooden sauna rooms. Expanded Sauna v2 public document with buyer evidence, RFQ, installation, maintenance, and cooperation details.

Public Guide

for planning, RFQ, handover, and service communication

Company

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Version

2026-06-06-v3

This document supports buyer education. It does not replace the final model-specific manual, licensed installer/electrician advice, local building/electrical/fire code, or the formal Sauna quotation.



How to use this document: Share it with distributors, installers, builders, resort project teams, and after-sales staff before confirming product configuration, heater scope, delivery, installation, and warranty evidence.

Why Dealers Need a Calendar

A sauna that is cleaned and dried correctly looks better in a showroom, creates fewer warranty disputes, and gives end customers more confidence. The maintenance routine should be simple enough for staff to follow after every use.

After Every Use

- Brush benches, backrests, and high-touch wood surfaces with plain water or mild cleaner when needed.
- Leave the door open so remaining heater and wood heat can dry the room.
- Lift removable floor boards where applicable so the underside can dry.
- Do not store wet towels, swimsuits, cleaning cloths, or chemicals inside the hot room.

Weekly and Monthly Checks

- Weekly: wipe high-touch surfaces, inspect door movement, vents, heater guard, bench fasteners, and floor boards.
- Monthly: inspect heater stones, remove broken stone pieces, check for blocked ventilation, and review any unusual odor or slow heating complaint.
- Outdoor monthly check: look for standing water, roof damage, coating wear, trim movement, and door swelling.
- Commercial rooms need a stricter schedule based on daily use hours, cleaning chemicals, humidity, and staff turnover.

Annual or Seasonal Service

- Lightly sand benches only when needed to refresh heavily used surfaces.
- Reapply approved exterior coating according to the coating supplier's schedule and destination climate.
- Replace damaged stones, cracked trim, loose hardware, worn door seals, failed lights, or damaged accessories before they create a customer complaint.
- Keep before/after photos for every major service visit.

How CSauna Uses This Public Guide

Use this guide before quotation to align the buyer, installer, distributor, builder, and CSauna sales/support team on the same project assumptions.

For production and shipment, CSauna still confirms the final model drawing, heater specification, package list, carton marks, spare-parts plan, and after-sales path in the project file.

- For distributors: convert this guide into dealer training, showroom handover, and post-sale support notes.
- For hotels, spas, gyms, and builders: attach this guide to the project submittal so site teams understand what must be ready before installation.
- For private-label buyers: use the structure as a public customer education file while CSauna prepares private-label manuals or carton inserts separately.

Public Reference Boundary

This CSauna document was rewritten from CSauna internal sauna reference files and checked against public sauna resource patterns from brands that publish assembly manuals, installation manuals, diagrams, heater manuals, care guides, and warranty support resources. It is

original CSauna buyer guidance, not a copied third-party manual.

- Electrical, heater, chimney, fire-clearance, and building-code decisions must follow the shipped product manual and local licensed professionals.
- CSauna can prepare project-specific documentation after the buyer confirms model code, quantity, destination market, heater type, control preference, packaging needs, and timeline.

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