

HEATER RFQ GUIDE | CSAUNA

BC, PC and HL Electric Sauna Heater RFQ Planning Guide

Sauna buyer guide for BC, PC, and HL style electric sauna heater planning, room volume, stone loading, control choice, sensor position, voltage, duty cycle, and RFQ evidence. Expanded CSauna v2 public document with buyer evidence, RFQ, installation, maintenance, and cooperation details.

Public Guide

for planning, RFQ, handover, and service communication

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Version

2026-06-06-v3

This document supports buyer education. It does not replace the final model-specific manual, licensed installer/electrician advice, local building/electrical/fire code, or the formal Sauna quotation.



How to use this document: Share it with distributors, installers, builders, resort project teams, and after-sales staff before confirming product configuration, heater scope, delivery, installation, and warranty evidence.

Why Heater Planning Matters

The same sauna cabin can feel very different depending on heater power, stone volume, control type, ventilation, glass area, and operating schedule. For B2B buyers, heater planning should be finished before price, certificate, and installation responsibility are confirmed.

How To Discuss BC, PC and HL Style Heaters

- BC/Vega-style wall heaters are commonly discussed for compact and mid-size rooms where simple operation and wall mounting are preferred.
- PC/Cilindro-style tower heaters are often chosen when buyers want more exposed stones and a different heat/steam feel; stone loading and airflow become more important.
- HL/Virta-style commercial heaters are usually discussed for larger rooms or heavier operation cycles where controller, sensor, and service access planning matter more.
- Do not choose a heater from appearance alone. Confirm room volume, glass area, ceiling height, insulation, target temperature, user load, and duty cycle.

RFQ Inputs CSauna Needs

- Sauna model code, room internal dimensions, glass area, ceiling height, bench layout, and planned user count.
- Destination country, voltage/phase, local electrician comments, certificate needs, and whether the buyer prefers built-in or external control.
- Residential, dealer showroom, hotel, resort, gym, spa, or commercial-use schedule.
- Target heater family, stone capacity preference, control location, sensor location, WiFi/timer needs, and spare-parts expectations.

Stone, Ventilation and First Heating Notes

- Use approved sauna heater stones, wash them before loading, and place them loosely enough for air to move through the heater.
- Broken or crumbling stones should be replaced as part of maintenance because blocked airflow can stress heating elements.
- Ventilation openings must remain unobstructed. Poor airflow can cause slow heating, sensor issues, or overheating behavior.
- Run a first heating cycle with good ventilation before customer use and record any abnormal smell, smoke, error code, or high-limit trip.

How CSauna Uses This Public Guide

Use this guide before quotation to align the buyer, installer, distributor, builder, and CSauna sales/support team on the same project assumptions.

For production and shipment, CSauna still confirms the final model drawing, heater specification, package list, carton marks, spare-parts plan, and after-sales path in the project file.

- For distributors: convert this guide into dealer training, showroom handover, and post-sale support notes.
- For hotels, spas, gyms, and builders: attach this guide to the project submittal so site teams understand what must be ready before installation.
- For private-label buyers: use the structure as a public customer education file while CSauna prepares private-label manuals or carton inserts separately.

Public Reference Boundary

This CSauna document was rewritten from CSauna internal sauna reference files and checked against public sauna resource patterns from brands that publish assembly manuals, installation manuals, diagrams, heater manuals, care guides, and warranty support resources. It is original CSauna buyer guidance, not a copied third-party manual.

- Electrical, heater, chimney, fire-clearance, and building-code decisions must follow the shipped product manual and local licensed professionals.
- CSauna can prepare project-specific documentation after the buyer confirms model code, quantity, destination market, heater type, control preference, packaging needs, and timeline.

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